

Throughout your tenancy, your property is your home and we allow for slight "wear and tear" caused by normal use of the property and the contents that we have provided. If furniture, fittings and household accessories are badly damaged or broken during your tenancy then you will be charged for them if they are not replaced by you.

If you need to replace something then please contact our office staff and we will happily point you in the direction of a suitable replacement, it will likely be cheaper for you to replace things yourself as we apply labour and delivery costs to our invoices.

We are more than happy to help and advise you on maintenance issues but if you wish our staff to attend your property and rectify an issue that has arisen through tenant misuse or something that is deemed your responsibility then we will invoice you for the work.

Where VAT is applied it is charged at 20%

administration charge

Late payment of rent (per late payment) £45 Altering the details on your direct debit £25 Mid tenancy change of name £195 (applied to outgoing tenant and subject to conditions) Sending a legal letter £42 Failure to vacate at 12pm on the date your tenancy ends £350 (minimum charge applicable)

labour charge

Electrican/gas engineer/plumber £54 (per hour- minimum 1 hour charge) Appliance Engineer £36 (per hour- minimum 1 hour charge) Labourer/Joiner/Decorator /General maintenance staff £33.60 (per hour- minimum 1 hour charge) Out of hours call out charge £90

general

Key cut (per key) £12 Coded key cut £18



baskeys | 22 osborne road | jesmond | newcastle upon tyne | ne2 2ad **t.** 0191 281 6161 | **m.** 07961 444 020 | **e.** ask@baskeys.co.uk www.baskeys.co.uk

THE PROPERTY OMBUDSMAN Approved Redress Scheme



Post box keys £12 Electric gate fob £72 Intercom door entry phone handset £96 Door £156 Door lock £42 Door handle £42 Door closer £30 Window lock £30 Window sticker £72 (baskeys branded)

kitchen

Kitchen unit £102 Microwave £78 Single oven £390 Double oven £600 Gas or electric hob £192 Ceramic hob £330 Extractor fan £108 Oven shelf £30 Grill pan & handle £72 Oven door handle £54 Oven door glass £114 Hob control £30 Under bench fridge or freezer £234 Small fridge-freezer £450 Large fridge-freezer £540 Fridge shelf or drawer £30 Slim line dishwasher £360 Standard dishwasher £450 Washing machine £420 Tumble dryer £390 Washer dryer combined £594 Kitchen unit door fronts £54 Kitchen unit handles £18 Kitchen drawer £54 Kitchen worktop (per length) £150 Kitchen plinth (per length) £78 Kitchen sink £162



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Kitchen taps £90 Kitchen bin £36

safety devices

Smoke alarm battery £6 Fire blanket £30 Smoke or heat detector £66 CO2 Detector £90 Fire extinguisher £90 Safety sign £30 Fire alarm call points £90

furniture

Large Sofa (3-seater) £480 Medium sofa (2-seater) £360 Vacuum cleaner £120 Light bulb £6 Light fittings £78 Electric socket or switch £48 Radiator £180 Electric radiator £78 Shelving £54 Retuning TVs £42 Fly Leads for TV/Sat £30 Mattress protector £18 Post box £90 Sofa cover £72 Arm chair £150 Dining table £150 Dining chair £54 Single bed and mattress £180 3/4 bed £216 Double bed £276 3/4 mattress £144 Double mattress £180 Replacement bed slats £6 (per slat) Desk £120 Desk chair £66



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Wardrobe £30 Bedside table £72 Chest of drawers £150 Small coffee table £60 Large coffee table £90 Roller Blinds £78 Venetian blinds £114 Curtains £114 Velux blinds £162 Small mirror £54 Large mirror £90 TV Stand £66 Small bookcase £72 Large bookcase £108

bathroom and shower rooms

Bar mixer shower £96 Shower head £54 Shower hose £30 Bathroom cabinet £78 Shower curtain £30 Toilet seats £36 Toilet £186 Sink £108 Bath £300 Towel rails £36 Electric towel rail £150 Electric shower £90 Bath/Sink taps £90 Toilet flush mechanism £78 Toilet roll holder £30 Shower trays £174 Shower doors/screens £210

works

Decoration (per wall) £60 Flooring per room (vinyl/carpet) £270 Rubbish removal (per large bag) £18



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THE PROPERTY OMBUDSMAN Approved Redress Scheme



TV removal £72

Installing/removing tenant bought wall mounted shelving and TV brackets £72 (subject to our approval)

This list is not exhaustive, any additional charges not present on this list will be quoted for separately and all prices are subject to change at the discretion of baskeys. If you have any questions or queries then please contact our office.



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